

## Elizabeth Family Health Provides Notice of Security Incident

**Elizabeth, Colorado – November 22, 2019** – Elizabeth Family Health has become aware of a security incident that may have resulted in the disclosure of certain personal information. Elizabeth Family Health immediately investigated the incident and has sent letters to potentially affected individuals to notify them.

On September 23, 2019, Elizabeth Family Health was vandalized by an unknown assailant. Numerous items were removed from the facility, including backup server tape cartridges which contained personal demographic information as well as social security numbers. Although we have discovered no evidence to suggest that your personal information is being misused, out of an abundance of caution, Elizabeth Family Health has provided this notice of the incident to potentially impacted individuals to make them aware of the resources that are being offered to them.

Elizabeth Family Health values and respects your privacy, which is why notification letters regarding this incident were mailed and included information about the incident and steps potentially impacted individuals can take to protect their information. Elizabeth Family Health sincerely regrets any concern or inconvenience that this matter may cause, and remains dedicated to protecting personal information.

Lastly, Elizabeth Family Health has established a toll-free call center to answer questions about the incident and related concerns. The call center is available Monday through Friday from 8:00 a.m. to 8:00 p.m., Central Time, and can be reached at **833-947-1402**.

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*The following information is provided to help individuals wanting more information on steps they can take to protect themselves:*

### **How do I obtain a copy of my credit report?**

You can obtain a copy of your credit report, free of charge, directly from each of the three nationwide credit reporting agencies. To order your credit report, free of charge once every 12 months, please visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting agencies is included at the bottom of this page.

### **How do I put a fraud alert on my account?**

You may consider placing a fraud alert on your credit report. This fraud alert statement informs creditors to possible fraudulent activity within your report and requests that your creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact Equifax, Experian or TransUnion and follow the Fraud Victims instructions. To place a fraud alert on your credit accounts, contact your financial institution or credit provider. Contact information for the three nationwide credit reporting agencies is included below.

### **Contact information for the three nationwide credit reporting agencies is as follows:**

**Equifax Security Freeze**  
P.O. Box 105788  
Atlanta, GA 30348  
[www.freeze.equifax.com](http://www.freeze.equifax.com)  
800-525-6285

**Experian Security Freeze**  
P.O. Box 9554  
Allen, TX 75013  
[www.experian.com/freeze](http://www.experian.com/freeze)  
888-397-3742

**TransUnion (FVAD)**  
P.O. Box 2000  
Chester, PA 19022  
[freeze.transunion.com](http://freeze.transunion.com)  
888-680-7289